

RELIABLE

Health Care

*Providing the highest quality care
for the residents in our facilities.*

Reliable Newzz Quarterly

1st Quarter 2008

The Surveys Are In

If you have worked in the long term care profession for any length of time you know how important surveys are. Survey preparation helps us all remain aware that the quality of care we provide to residents is of the utmost importance. Every once in a while the state surveyors are in effect surveyed by a team of federal surveyors and during the month of January Dade Health and Rehab experienced a federal survey that happened soon after their state survey. Back to back surveys test the teamwork of everyone in the facility and the team at Dade Health and Rehab exemplified how important it is to work as a team. The nice thing about surveys is we all get to enjoy facility cookouts soon after. At Dade's cookout federal survey recovery kits were a welcome addition to the cookout. Each grab bag was filled with goodies for everyone to enjoy.

Congratulations to all the facilities that have had surveys since the first of the year.



Cedar Springs Health & Rehab
Chulio Hills Health & Rehab
Dade Health & Rehab
RHC at Lakewood

Thank you for all your hard work!

Software Update



We continue to move our paper world to more of an electronic one. Migrating from paper based systems to electronic increase efficiency, accuracy and helps the environment. Our method in doing this is with a baby step at a time. GMAX is quickly proving its benefit of helping make the MDS more accurate with regard to basic daily functions of our residents. GMAX will continue to grow with more features and we want to share a quick timeline of additional new software we will be rolling out this year. In March we will roll out pressure ulcer documentation software (woundTracker). This spring we will roll out new MDS software that is linked to the Admission Wizard and Medeasy32 Financial (Medeasy MDS). This fall we will roll out new therapy software (Rehab, Pro). All systems will be inter-connected to help reduce entering the same information multiple times. More powerful and easy to use software is also in the works.



OSHA Form 300A's have been posted in all the facilities and this is just a quick reminder that they are similar to fresh food. While the OSHA Form 300A does not have an expiration date you only have to post it from February 1st thru April 30th.

Insurance Update

February 1st we renewed our health insurance. As with many things our rates went up and although you may have noticed an increase, we were able to keep your increase to a minimum while still providing the best coverage we can find. You should have already received your new cards and if you need to request new ones or look at specific information about your coverage go to Humana's website for more information at www.humana.com.



Wound Care Training

The New Year has brought about additional changes for the benefit of everyone, namely the residents that reside in our facilities. We have contracted with Smith & Nephew for our wound care products and have



learned many new and exciting things to help us continue providing the best possible care for residents with challenging skin conditions. The training and education has been exceptional and we look forward to the benefits residents will receive. Recent training allowed clinicians to receive valuable CEUs.



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