

# RELIABLE

## Health Care

Providing the highest quality care  
for the residents in our facilities.

Reliable Newzz Quarterly

3<sup>rd</sup> Quarter 2008

### “ReliaBowl 2008”



Bowling teams are being formed for ReliaBowl 2008. What style bowler are you? Are you the Fred Flintstone “Twinkletoes” type or more like Barney Rubble? Whatever your style, just bring it to the alley and let’s see what you’ve got. To register



and for more details get with your Administrator. Who will have the best team? We’ll just have to wait and see. The Reliable Renegades from the corporate office are ready!



### A+ Certified

You know the friendly voice, the gentle smile, and the sincerity we all feel whenever we talk to Morris Jackson at the support desk. Morris has been with us for a little over a year now and has been a big help with supporting us all with the newer applications and with various computer and hardware issues. Congratulations to Morris for recently earning his A+ certification for IT



issues and computer repair. You may have noticed in the past few weeks Morris has not been available. Well he’s back in the swing of things having recuperated from a quadruple bypass and we’re glad to have him back. Call him when you get a chance to welcome him back.

### Double ZERO’s

Congratulations to Friendship Health & Rehab and Gateway Health & Rehab for deficiency free ratings during their annual surveys. We know the dedication,



determination and genuine caring nature of all Reliable employees is what makes the difference in all Reliable facilities. Providing quality care everyday to the people we serve is what we do at Reliable, and our “*hats are off*” to all employees who help provide quality care!

### Fun In The Sun

Summer is a time to celebrate the good things in life. Both Dade and Gateway Health and Rehab have been staying busy this summer.

“We have had a really busy summer. During Nursing Home week we visited a different country every day plus had our very own Cornbread Festival.” Peggy Guffey, Administrator continued, “Dade has been a buzz. We had a tribute to Fathers with a dress up contest on Fathers day complete with out of town Judges. Celebrating the Fourth of July with an Independence Day Parade was fun for all and our Sunshine Ladies had a Pickle Party. Hot dogs and salads sold like hotcakes raising enough money to buy a new chair for our beauty shop.”

Pam Wilson, Administrator shared with us, “We have had many fun

summer activities at Gateway. We reaped what we sowed, planting flowers and vegetables in our resident garden and enjoyed the fruits of our labor. On July 4<sup>th</sup> we cooked out and had an outing to Helen, GA to watch the fireworks. Residents also had a great time riding around the countryside visiting places they remember from their younger years. Isn’t it nice how the simple things can bring back such good memories and also make new memories.”

### 1 Down 6 To Go

As special thanks goes out to Savannah Brazelton, MDS Coordinator at Dade Health and Rehab for being the first MDS Coordinator in the company to switch to the new Medeasy MDS. Savannah had to work simultaneously in the old and the new MDS software and has been instrumental in paving the way for others that will use it.



### Homework Assignment

Resident Centered Care is a progressive change in the style of care we provide. Reliable is researching this care model. Read up on this change, it is very exciting!



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